

**Vacation.com 14th International
Conference & Trade Show @ Sea!**

Oasis of the Seas®

May 5 - 12, 2012

FAQs



Q. What are the details?

A. Here are the details for our exciting 2012 Conference @ Sea:

Ship: Royal Caribbean's Oasis of the Seas

Dates: May 5 - May 12, 2012

Embarkation: Port Everglades, Ft. Lauderdale, FL

Itinerary: 7-night Eastern Caribbean

Q. What is the itinerary?

A. Our itinerary is:

Day/Date	Port	Arrive	Depart	
Sat May 5	Ft. Lauderdale		5:00pm	
Sun May 6	Nassau, Bahamas	7:00am	3:00pm	Docked
Mon May 7	Day at Sea			Cruising
Tues May 8	Charlotte Amalie, St. Thomas	9:00am	6:00pm	Docked
Wed May 9	Phillipsburg, St. Maarten	8:00am	5:00pm	Docked
Thur May 10	Day at Sea			Cruising
Fri May 11	Day at Sea			Cruising
Sat May 12	Ft. Lauderdale	7:00am		

Q. Will there be pre/post opportunities?

A. Yes, we are working with our preferred suppliers on pre/post opportunities.

Q. What are the rates and what do they include?

A. The following sample rates include the cruise, port charges, government fees, AND the Conference registration fee. Rates are per person based on double occupancy. Full specifics on category rates and availability will be announced when registration opens. Our group includes assigned staterooms not guarantees. Your stateroom number will be assigned within a few weeks of your registration.

Inside Stateroom starting at \$950USD per person double occupancy.

Ocean View Stateroom starting at \$1049USD per person double occupancy.

Balcony Stateroom starting at \$1104USD per person double occupancy.

Junior Suites starting at \$2224USD per person double occupancy

Grand Suites starting at \$2834USD per person double occupancy

Crown Loft Suites starting at \$3544US per person double occupancy

Q. How many staterooms can I book?

A. Each stateroom must have at least one agent registered for the stateroom. A second stateroom can be added, based on availability, and linked to the first stateroom for family members/guests. An agent is required in the first stateroom only. The registered agent(s) must attend at least three General Sessions and the Trade Show in order to be eligible for the Conference stateroom rate. Failure to attend the required functions will result in a surcharge of \$200 per cabin associated with that agent.

Q. Can I bring a non-agent guest?

A. Yes, please see the above question for full details.

Q. Are there discounts for guests not attending the conference?

A. No. They are benefitting from your conference participation and discounted rate.

Q. Will Conference be similar to the ones on land?

A. Yes! We will have all of the components of Conference including informative and entertaining General Sessions, the Preferred Supplier & Destination Trade Show, the Experience Room, Power Speakers and the best training you will find at Sea!

Q. Will there be down time to visit the ports and explore the Oasis of the Seas?

A. Absolutely! That's why we chose a 7-night cruise so you can attend Conference while still enjoying this amazing ship and the ports of call.

Q. Can I do a name change once I've made my reservation?

A. Yes, name changes can be made through April 15, 2012.

Q. Will we have assigned dining seating as a group? I'd like to eat with my family.

A. Dining will be on your own. You will be able to choose between early or late seating. We will not have any group dining events although our tables will be assigned in specific area to allow for networking if you choose.

Q. Will there be assigned tables at the *General Sessions*?

A. The *General Sessions* will take place in the theatre so there will not be assigned tables.

Q. When can I make my reservation?

A. Online registration will open in late summer.

Q. Are triple and quads available?

A. Yes based on availability. We do expect triple and quads to sell out early.

Q. Can you address special needs?

A. Of course. Details on requesting special assistance or accommodations will be provided in the registration announcement.

Q. Can I request a specific cabin?

A. Yes but assignment will be based on category and availability.

Q. Is there a payment plan?

A. You will make four installment payments per cabin. The first initial deposit will be \$100 per person, followed by a second deposit of \$200 per person due in October; the remainder will be paid at final payment in late January.

Q. What other expenses will I have?

A. The stateroom cost includes the cruise, your conference registration, port charges, and government fees. Pre-paid gratuities of \$81.55 per person for staterooms and \$97.30 for suites will be due at final payment. Transportation to the port, optional shore excursions, meals while ashore, certain beverages, photographs, telephone calls, specialty restaurant charges onboard, purchases from the ship stores, medical services, laundry, and spa treatments are not included in the stateroom price.

Q. Will I be eligible for any Crown and Anchor benefits?

A. Yes. Once you are booked and have your confirmation number you can contact the Crown & Anchor department to add your benefit.

Q. Can I book my own cabin outside of the Vacation.com group and still attend the Conference functions?

A. No. At this time, your cabin must be booked through our group in order to be registered for Conference.

Q. Can I contact my own RCCL BDM to request an upgrade?

A. No upgrades will be available for this sailing.

Q. Can I book a Travel Agent reduced rate directly with RCCL?

A. Travel Agent reduced rates will not be available on this sailing.

Q. Will I be able to pre-book specialty dining and shows etc.

A. Yes, through the Royal Caribbean website.

Q. This seems too expensive.

A. Please keep in mind that the cost is for a full week onboard the largest cruise ship in the world PLUS everything you normally expect from Conference. When you factor in the expenses of a land-based 4 day/5 night Conference, the per diem per person is actually less for our 2012 Conference at Sea.

Q. Will there be special air promotions?

A. We will be reaching out to several carriers in order to secure special pricing.

WestJet has committed to a reduced rate program for Vacation.com Canadian Agents once again! Details will be made available as soon as they are received.